



Application for Entergy Military Utility Relief Program ("MURP")

WHAT IS MURP?

If you are a member of the National Guard or Military Reserve and have been called to full-time active duty military service pursuant to an executive order of the President of the United States, an act of the Congress of the United States, or the Governor of Louisiana, you may apply for shut-off protection of your residential natural gas and electric service pursuant to Louisiana Revised Statutes sections 29:317-318.

If you meet the qualifications listed below, you will be allowed to defer payments for natural gas and electric service during your period of activation. Please note that the program does not waive or cancel any balance that you incur. After your activation has ended, you will be required to make arrangements to pay back any amounts that you deferred.

To apply for MURP, please fill out and submit this application. Once your application has been processed and reviewed, you will receive a letter confirming whether or not you qualify for MURP.

If you need help filling out the application, please call 1-800-ENTERGY.

WHAT ARE THE BENEFITS?

- Shut-Off Protection for the duration of activation period.
- Flexible repayment plan that allows a period equal to the amount of time you spent on active duty to repay past due amounts.
- No late payment fees or interest charges imposed during the period of active military service or the repayment period.

WHAT ARE THE QUALIFICATIONS?

- The service member must be a residential customer.
- The account must be in the service member's name.
- The service member must provide a copy of his/her activation or deployment orders.
- The service member must agree to notify Entergy if his/her active duty status is shortened or extended.
- The service member must agree to provide written notice and supporting documentation of the date when his/her activation has ended.



Application for Entergy
Military Utility Relief Program

Please complete this form and return it, along with the requested documents, to:

Attn: Military Utility Relief Program
Credit and Collections
P.O. Box 2431
Baton Rouge, LA 70821

OR Fax: 225-763-5283

CUSTOMER INFORMATION (please type or print)

Applicant's Name: _____ Account Number: _____

Address: _____

Mailing Address (If different) _____

Alternative Contact's Name: _____ Telephone: _____

Address: _____

Declaration:

I understand that the Military Utility Relief Program only defers the time of payment of all natural gas and electric charges and does not waive or cancel them. I hereby agree that I will provide written notice and supporting documentation within 30 days after my activation period has ended. I will also provide prompt written notice if my activation period has been shortened or extended.

I have attached a copy of the applicable military orders.

Applicant's Signature _____ Date Signed _____

FOR ENTERGY'S USE ONLY

Date Received: _____ Documentation Provided: _____

Verified by: _____ Date Code Entered: _____